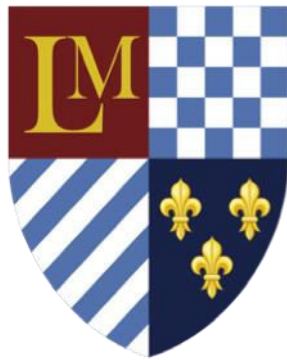


SCHOOL UNIFORMS®



LM SCHOOL UNIFORMS

ANDERSEN SCHOOL UNIFORM REGULATIONS INTERNATIONAL SCHOOL

MILAN

MODETAKING ORDERS - DELIVERY CALENDAR

ORDER METHOD

THESE ARE THE WAYS TO PROCEED TO THE ORDER:

- a) at the Milan boutique, via Gesù 17. In this case, booking via calendar for your 30-minute appointment is required. The booking receipt is required at the entrance to the boutique (Milan:[https://new.school-uniforms.it/ booking-appointments/](https://new.school-uniforms.it/booking-appointments/);).
- b) via website, independently

Please connect to: www.new.school-uniforms.it and click on e-shop of the school you belong to. The password will be communicated to you by the School Secretariat.

Please kindly respect your entry time and the duration of the appointment. In fact, it will not be possible to extend the time booked out of respect for customers booked in the time slot following yours.

DELIVERY METHODS OF THE ORDERED ITEMS

THESE ARE THE DELIVERY METHODS FOR ONLINE ORDERS AND AT THE BOUTIQUE:

We are pleased to offer you three delivery methods:

- home delivery via DHL express courier, at an additional cost of €11.50
- collection in the boutique by appointment via the calendar published on the homepage: <https://new.school-uniforms.it/prenotazione-appuntamenti>
- collection in the boutique via the customer's preferred courier, who will pay for it the expenses and will communicate the data and the waybill of the collection to the address: logistics@school-uniforms.it.

PAYMENT METHODS FOR ORDERED ITEMS

THESE ARE THE ONLINE PAYMENT METHODS:

Payment by the Customer who purchases via the website www.new.school-uniforms.it can be made by credit card and debt. The order will be considered valid when the order is credited payment.

The receipt will be delivered to the Customer together with the garments inside of the shipping envelope.

THESE ARE THE PAYMENT METHODS IN THE BOUTIQUE:

Payment by the Customer at the Milan boutiques can be made in cash, by credit, debit or debit card. We accept payments from all major credit and debit cards. We accept AMEX payments.

Checks are not accepted.

When ordering the receipt is issued to the customer, which must be presented by the customer when collecting the garments. In the absence of a receipt, LM SCHOOL UNIFORMS staff are not authorized to deliver the items.

For those who need it, it is possible to request an invoice for the items sorted. This document must be requested with the order before payment, specifying VAT NUMBER, UNIQUE CODE AND/OR PEC. In the absence of these data, a receipt will be issued and it will no longer be possible to request an invoice.

SCHOOL YEAR ORDERS CALENDAR 2024/25

THESE ARE THE DATES FIXED FOR ORDERS FOR L' SCHOOL YEAR 2024/25

Order no later than MAY 24, 2024: delivery BY
6 SEPTEMBER 2024 (production of all orders received from 19
MARCH 2024 to 24 MAY 2024 will start on 24 MAY);

Order no later than 12 SEPTEMBER 2024: delivery BY
NOVEMBER 30, 2024 (production of all orders received from 25
MAY 2024 to 12 SEPTEMBER 2024 will start on 12 SEPTEMBER);

Order no later than 14 NOVEMBER 2024: delivery BY
10 FEBRUARY 2025 (production of all orders received from 13
SEPTEMBER 2024 to 14 NOVEMBER 2024 will start on 14 NOVEMBER);

Order no later than 18 JANUARY 2025: delivery BY
MARCH 15, 2025 (production of all orders received from 15
NOVEMBER to 18 JANUARY will start on 18 JANUARY);

Order no later than MARCH 18, 2025: delivery BY
15 MAY 2025 (production of all orders received from 19 JANUARY 2025
to 18 MARCH 2025 will start on 18 MARCH);

The quantity of items to order during the scheduled booking/sales sessions is at the customer's discretion as long as this quantity allows the student to have items of the uniform available to be worn on a daily basis, thus complying with the obligation of the currency.

We are pleased to inform you that LM School Uniforms provides a stock of items ready for sale in order to assist families in any emergencies that may arise between a production and the other. Once the aforementioned stock is exhausted, the order is returned on the dates established by the calendar.

The items available at the time of the request are delivered via DHL express courier (at an additional cost of €11.50) in 24/72 hours from the payment being credited, or can be collected from the reference boutique.

Once the stock is exhausted, the Customer will have to wait for the next and closest delivery date.

Please remember that the uniform is mandatory and failure to comply with this rule will result in disciplinary sanctions.

TERMS AND CONDITIONS

The terms and conditions are published on the website www.new.schooluniforms.it. Regarding the terms of withdrawal and return of products, the following is highlighted:

The right of withdrawal is exercised by sending within 14 working days of delivery date of the order of a written communication to LM SCHOOL UNIFORMS Via Gesù, 17, 20121 Milan (MI), by registered letter with acknowledgment of receipt. Communication can be

also sent within the same deadline by email at the address info@school-uniforms.it, provided that it is confirmed by registered letter with return receipt within the following 48 hours. The date of will prevail

delivery of the registered letter to the office postal. The customer can exercise the withdrawal by returning the products received within 14 (fourteen) working days from delivery of the same, complete with everything the original packaging (boxes, accessories, tags, protections, leaflets, cellophanes...) together with the carefully completed delivery note and a copy of the invoice or receipt. The customer must also indicate whether you intend to receive a refund of the amount paid or, in alternative, obtain the replacement of the goods received, according to what specified in article 10 of the "terms and conditions" published on the site www.new.-school-uniforms.it. In the event of a refund request, the Customer will communicate to the address info@school-uniforms.it also the details of the account to which the refund transfer will be made.

Delivery date means the date when the Customer received the products, in the event who has requested home delivery via express courier, or the date when the Customer is informed that the products are available for collection from the boutique, if the customer has ordered the products and informed LM SCHOOL UNIFORMS that the products will be collected by the customer in shop.

HOW TO CONTACT THE LM SCHOOL UNIFORMS CUSTOMERCARE TEAM

For any communication please contact us at following addresses: Tel. 02-36743701 from Tuesday to Saturday from 9.00 to 14.00 and from 15.00 to 19.00 milano@school-uniforms.it
The address ordini@school-uniforms.it is NO-REPLY.

We are ready to go, always close to you.

Customer care Team-LM SCHOOL UNIFORMS